

SUPPORTIVE HOUSING WORKER

Date Ad Posted: March 15, 2021

Application Deadline: Position open until filled

Position Type: Full-Time Permanent

Location(s): East Toronto or assignment to other locations within an area of the City.

Starting Salary: \$51,010

Regular office hours: 8:30 a.m. - 4:30 p.m. Position has expected evenings and weekend shifts.

Mainstay Housing works with people living with mental health and addiction challenges. We are a charitable, private non-profit agency with an exciting opportunity for a dynamic individual to join our growing team. Your part in our mission is to promote recovery, independence and quality of life as site support, community developer and agent of the landlord to our tenants. This position reports to a Manager, Tenant & Member Services.

Responsibilities:

Assist tenants living with serious mental illness and/or addictions in their successful tenancy by:

- Assessing needs of tenants and working with them and their supports to develop and implement meaningful housing support plans
- Supporting tenant involvement in decision-making processes
- Assisting tenants to achieve successful tenancy outcomes
- Providing emotional and practical support
- Co-creating, and supporting, community development initiatives with tenants
- Facilitating life-skills development
- Intervening in, and de-escalating, crises and conflicts
- Providing referral to, and collaborating with, appropriate health and community social services
- Participating in evaluation, planning, group meetings and supervision
- Addressing breaches of the lease agreement and the Residential Tenancies Act, and appearing at the Ontario Landlord and Tenant Board as required.

Qualifications:

- 3 to 4 years' experience working with homeless people or people living with serious mental illness/substance use, as well as, people who have experienced violence and social isolation
- Undergraduate degree /College diploma in social services or a related field
- Understanding of homelessness/poverty and how these impact on people living with mental illness
- Knowledge of and proficiency in current approaches for adult mental health and addictions, anti-oppression, harm reduction and client centered principles
- Demonstrated conflict resolution and crisis prevention/intervention skills
- Ability to work positively within a multi-disciplinary team environment and independently as a self-starter
- Excellent interpersonal, networking and communication skills
- Computer Literac

Asset:

- Direct experience in supportive housing
- Knowledge of the *Residential Tenancies Act* and the *Mental Health Act*
- Familiarity with, and ability to use, sign language supports work with hearing impaired tenants.

EVENING & WEEKEND & SOME ON CALL WORK REQUIRED.

The residential building/work environment does not have smoke-free units.

Please apply with resume **through our website**

<https://www.mainstayhousing.ca/about-mainstay/careers/>

Mainstay Housing is an environment that is characterized by respect, choice & inclusion. We strive to reflect the diversity of the community. We are committed to developing an inclusive, barrier-free selection process and work environment. If contacted, please advise whether you require any accommodation measures to ensure you will be interviewed in a fair and equitable manner. Information received relating to accommodation requests will be treated with confidentiality.